

15 March 2017

Dear (Name)

**Re: Maintenance works on your home following Bultoncorp Voluntary Administration**

As you may be aware following Bultoncorp Pty Ltd (Bulton) being placed into Voluntary Administration in January this year we invited tenders to acquire the intellectual property Bulton with the view to provide a smooth transition to a new builder for clients whose homes were in progress or in pre-construction.

The placement of Bulton into Voluntary Administration also affects customers of the company and its associated brands whose homes have been completed and handed over as Bulton will no longer be able to facilitate maintenance works.

Any maintenance works required to be undertaken on your completed home will now be claimable under your Home Indemnity Insurance with QBE and in line with the terms of your policy.

Following a period of advertising we received expressions of interest from a number of builders and after a process of due diligence selected one builder. The factors considered in our selection process included the builder's relationship with our nominated Home Indemnity Insurer QBE as well as their size, capacity to take on the additional work, approach to customer service and reputation as a solid operator with a fair and reasonable approach to pricing.

The successful applicant, Residential Building WA (RBWA), is a subsidiary of JWH Group, which is WA's third largest residential builder and operates under the brands InVogue, New Level Homes and SmoothStart Homes.

RBWA has over 13 years' experience building premium double storey homes as well as single storey homes and multi-unit developments and furthermore has worked with QBE Insurance for a number of years as a preferred builder for undertaking the work of builders placed into Administration or Liquidation, including repair and maintenance work.

To date RBWA has taken on the majority of in progress and pre construction work of Bulton and we recommend them to you for any repair and maintenance work required on your home. While you may not require this immediately, you may need to claim on the terms of your insurance policy for repair and maintenance work in the future and as such we enclose further details on who to contact at RBWA.

RBWA will be able to help you with your claims as well as undertake general maintenance and repair work at your home. With a staff of over 120 and a substantial administrative support division, your work will be attended to promptly and diligently.

We attach a flyer setting out some information about RBWA and we invite you to allow us to send your name and home address together with your plans and other construction data to them so that if you call them they will have your information readily available. This will be very useful where potential claims may be required in the future.

A consent form is attached which we invite you to fill in and return to us. While this is optional for you and you are not obliged to complete this consent form, the reason we do recommend it is that Bulton's computers will soon be permanently shut down and the data will then be lost.

If you have remedial work required at your home call Tina Roberts, Client Services Manager at Residential Building WA on 9202 9290 or email [tina.roberts@rbwa.com.au](mailto:tina.roberts@rbwa.com.au)