

15th February 2017

Dear

Re: JWH Group to complete Bilton contracts

Job Address: Lot

Following what has undoubtedly been a very uncertain time for you after the appointment of Administrators to Bilton Group we are now in a position to confirm that JWH Group has completed the purchase of the intellectual property of Bilton Group including building plans and documentation for clients who were under construction with Bilton Group. This in turn provides you with a seamless transition to a new builder for the completion of your new home.

JWH Group is Western Australia's third largest residential building group and one of the country's top 10 project builders, led by highly respected and experienced construction professionals dedicated to the highest quality in construction and customer service.

Residential Building WA is the largest division within the JWH Group and the completion of your home will be trusted to our experienced and caring team who will provide you with both expertise and understanding as we move forward with the completion of your home quickly and seamlessly.

We understand that at this time your priority is to ensure the claim on your Home Indemnity Insurance with QBE is processed and approved efficiently and that construction on your home recommences as quickly as possible.

Our team has extensive experience in your unique situation and we have completed the homes of many other homeowners of liquidated builders in years past. We understand the frustration and disappointment you have experienced and we also know and have seen firsthand the joy you will experience once the keys to your new home are in your hands. We very much look forward to sharing that day with you.

Of important consideration for you is that Residential Building WA is a builder of choice for home indemnity insurer QBE due to the experience and commitment to service of our team, our fair and reasonable approach to pricing and our capacity to move quickly and efficiently in these circumstances.

We have in the past been trusted by customers of Collier Homes, Renowned Homes, Freelifelife Homes, Scho Homes and Kerdels to name just a few to complete their home following the collapse of their initial builder.



In addition to you being able to move forward quickly we also understand you will be very keen to ensure you have the peace of mind of knowing the construction of your home sits with a stable and trusted builder.

JWH Group comprises a group of well-known building brands and collectively we construct close to 1500 homes per year across Western Australia, employ over 600 staff and 2,000 subcontractors. Residential Building WA has been designing and building single and double storey homes as part of the JWH Group stable for 13 years and InVogue, the flagship brand of Residential Building WA, has been the trusted builder of the metropolitan Telethon Home for the past 12 years.

Our team has both the capacity and willingness to immediately commence the process of building your home and having completed the purchase of all copyright materials from Bilton Group we hold all the necessary plans and documentation to get underway straight away.

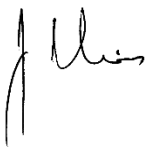
You will hear from Charmaine Hunt shortly for an initial discussion around next steps and an introduction to our company and team. Should you decide to progress with Residential Building WA to complete your home here's a little of what you can expect from us.

1. Your home will be assessed on site by our team and we will review all the necessary documentation to ascertain the requirements and cost to complete. The completion works required will be priced with the same fair and reasonable approach to pricing that all our customers receive.
2. You will receive a dedicated New Home Administrator who will look after you right through until handover.
3. Once your home recommences construction you will meet your Supervisor who will work hand in hand with your New Home Administrator.
4. Once complete you will be introduced to our Post Construction team.

We look forward to talking with you very soon and please feel free to contact us at any time if you have any questions at all.

Most of all, we look forward to sharing in your delight once your home is completed.

Regards



Jim Ilias

General Manager, Residential Building WA

